

Privacy Policy – Website

Generated on 2026-07-10 from <https://juqed.com/en/legal>

Privacy Policy (Website)

As of: 10 July 2026 · Consent version: 2026-05-09

1. Controller

The controller within the meaning of the GDPR for this website is the operator named in the [Legal Notice](#).

2. Principle

This website (juqed.com) is largely informational and static. No user accounts are created and no third-party content (fonts, CDNs, social media widgets) is embedded. Personal data is only processed if you contact us via the contact form or by email (see Section 5), or — with your explicit consent — if you enable analytics with Matomo (see Section 4). The following information is therefore limited to the technically unavoidable data processing involved in operating a web server, the consent-based analytics, and contact via the contact form or by email.

3. Hosting and server log files

This website is hosted on a Virtual Private Server (VPS) of **Hetzner Online GmbH**, Industriestr. 25, 91710 Gunzenhausen, Germany. In this context, Hetzner Online GmbH acts as a processor within the meaning of Art. 28 GDPR; a corresponding data processing agreement (DPA) is in place. Hetzner's privacy provisions are available at hetzner.com/legal/privacy-policy.

Each time the website is accessed, the web server automatically records what are known as server log files. These contain:

- IP address of the requesting device
- Date and time of access
- Requested URL and, if applicable, the previously visited page (referrer)
- Amount of data transferred and HTTP status code
- Browser type and operating system (user agent)

This data is processed exclusively to ensure technical operation, troubleshoot errors, and defend against attacks. There is no merging with other data sources. Log files are deleted automatically after 14 days at the latest. The legal basis is Art. 6 (1) (f) GDPR (legitimate interest in secure and uninterrupted server operation).

4. Reach measurement with Matomo (with consent, cookies)

Version of this consent statement: 2026-04-24

This website uses the web analytics service **Matomo**, self-hosted on our own server (juqed.com/matomo/). No data is shared with third parties. Use takes place **exclusively after your active consent**, which you can give via a consent banner the first time you visit the site. Without your consent, Matomo is not loaded and no related data is collected.

Legal basis: Art. 6 (1) (a) GDPR (consent) in conjunction with § 25 (1) TDDDG. You can revoke any consent given at any time, with effect for the future.

Data collected (after consent):

- Pages visited and time spent
- Date and time of access
- Referrer URL
- Browser, operating system, screen resolution
- Truncated IP address
- Clicks on outbound links and downloads

Cookies: Matomo stores the following cookies on your device after consent:

- `_pk_id.*` — recognition cookie, retention period 13 months.
- `_pk_ses.*` — session cookie, retention period 30 minutes.

Withdrawing your consent: Using the "Cookie settings" link in the footer of every page, you can reopen the banner at any time and change your decision. Upon withdrawal, the cookies set by Matomo are deleted immediately.

Proof of consent: Your decision in the consent banner (granted or denied) is logged for accountability purposes (Art. 5 (2), Art. 7 (1) GDPR). We store the time, the decision, the version of the consent text, the language, a random consent ID, a non-reversible hash of the IP address (derived with a daily-rotating random value) and a shortened browser identifier. Plain-text IP addresses are not stored. The logs are kept for three years in line with the standard limitation period (§§ 195, 199 German Civil Code) and then deleted.

Cookieless counting of App Store redirects: When the short links `/get-juqed` and `/get-juqed-go` (redirects to the App Store) are accessed, the click is counted server-side in our self-hosted Matomo — independently of consent, since no cookies are set and no information on your device is accessed (§ 25 TDDDG is not affected). Only the requested URL including any campaign parameters, the referrer and the browser identifier (user agent) are processed; your IP address is not passed to Matomo. The legal basis is Art. 6 (1) (f) GDPR (legitimate interest in measuring the effectiveness of our App Store links).

5. Contact (contact form and email)

A contact form is available on the [Contact & Legal Notice](#) page. When you use it, we process the data you enter — **name, email address, chosen topic and your message** — exclusively to handle your inquiry. Your entries are transmitted to our server over an encrypted connection (HTTPS/TLS).

The form message is sent to our mailbox as an authenticated, TLS-encrypted email. For email operation (outgoing mail server and mailbox) we use **Hetzner Online GmbH**, Industriestr. 25, 91710 Gunzenhausen, Germany, as a processor within the meaning of Art. 28 GDPR. The email address you provide in the form is set as the reply-to address so that we can respond to you directly.

Alternatively, you can contact us directly by email at the address stated in the [Legal Notice](#). The legal basis for processing is Art. 6 (1) (b) GDPR (initiation or performance of a contract) and otherwise our legitimate interest in answering inquiries (Art. 6 (1) (f) GDPR). The data will be deleted after your inquiry has been handled, unless statutory retention obligations apply. To protect against automated abuse (spam), the form limits the number of submissions per sender per hour. For this, your IP address is **not stored**; only a pseudonymized, non-reversible form of it (a hash) is kept for at most one hour. The legal basis is our legitimate interest in an abuse-free means of contact (Art. 6 (1) (f) GDPR).

6. External links

The website contains no embedded content from external providers. Where links to the Apple Mac App Store or other external sites are included, those sites are subject to their own privacy policies.

7. Your rights

Under the GDPR, you have the following rights: access (Art. 15), rectification (Art. 16), erasure (Art. 17), restriction of processing (Art. 18), objection (Art. 21) and data portability (Art. 20). For requests, please contact the email address listed in the [Legal Notice](#).

You also have the right to lodge a complaint with the competent data protection supervisory authority. The competent authority is the **State Commissioner for Data Protection and Freedom of Information of North Rhine-Westphalia (LDI NRW)**, Postfach 20 04 44, 40102 Düsseldorf, www.ldi.nrw.de.

8. Changes

This privacy policy may be adjusted in case of technical changes to the website. The current version is available at juqed.com/en/legal.

Provider identification pursuant to § 5 DDG (German law)

Legal Notice (Impressum)

As of: July 10, 2026

Information pursuant to § 5 DDG

Michael Hankemann

Zum Gehölz 2
45731 Waltrop
Germany

Email: mail@juqed.com

Responsible person pursuant to § 18 (2) MStV

Michael Hankemann, Zum Gehölz 2, 45731 Waltrop, Germany

VAT identification number

VAT identification number pursuant to § 27a of the German VAT Act (Umsatzsteuergesetz):
DE463506983

Note: The Juqed app is distributed exclusively through the Apple Mac App Store. Apple Inc. acts as Merchant of Record and is responsible for processing the purchase, including its tax treatment.

Dispute resolution

The operator is neither willing nor obliged to participate in dispute resolution proceedings before a consumer arbitration board (§ 36 VSBG).

Liability for content

The contents of this site have been created with the greatest care. However, no guarantee can be given for the accuracy, completeness or currency of the contents. As a service provider, the operator is responsible under § 7 (1) DDG for own content on these pages in accordance with general laws.

Liability for links

This website contains references to external third-party websites (Apple Mac App Store, Hetzner Online GmbH, LDI NRW) over whose content we have no influence. The respective provider is always responsible for the contents of linked pages. Should we become aware of any legal violations, the corresponding links will be removed promptly.

Copyright

The content and works on this site created by the operator are subject to German copyright law.

Duplication, processing, distribution and any form of exploitation outside the limits of copyright require the written consent of the author. Juqed assumes no responsibility for the music content played through the app. The host is responsible for complying with copyright in their own music collection.